



TERMS
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Opening an account with us is easy. We offer net 30 day terms for qualified business customers on approved credit. We accept Mastercard, Visa and American Express. A finance charge of 1.5% per month may be assessed to past due accounts.

MINIMUM ORDER
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Minimum order is \$50.00.

FREIGHT
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Orders over \$500.00 net will be shipped free within the Phoenix metropolitan area. A delivery charge of \$19.95 will be assessed to orders under \$500.00.

DAMAGED SHIPMENTS
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We must be notified in writing of any discrepancies or shipping damage within 5 days of shipment.

VOLUME DISCOUNTS
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If you are buying in bulk, we may be able to offer special pricing. Call us!

RETURN POLICY
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Regular stock items may be returned within 30 days with the original receipt, provided that the product is in the original packaging and in new condition. After 30 days, a 30% restocking fee will apply. Non-stocked items may be returned only if the manufacturer permits and a minimum of 30% restocking fee and all freight fees will be charged. No returns of cut rope or tape lights.

CUSTOMER SATISFACTION
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Our goal is to provide you with a hassle-free experience. If you are not 100% satisfied, please let us, know.

SPECIAL ORDERS
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All special orders require a 50% deposit. (non-stocked items)

EXCESS INVENTORY
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LUI may be interested in purchasing your **new** excess inventory—send us a list.

WARRANTY
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Our products are the highest quality and we want our customers to be satisfied with their purchase. Many of our products provide a manufacturer’s warranty which LUI honors. Any product intentionally damaged or misused (or if payment in full is not made in accordance with the invoice terms) will not be warrantied.